

Volunteer Management Trains with Jeopardy

On August 25, 2010, the PMI Ottawa Valley Outaouais Chapter offered specially designed training to 45 volunteers. The purpose was to help volunteers efficiently learn about the Chapter's operations, people, organization, structure, services, information technology, policies and processes. All this is one hour!

Following a great scene-setting by Lily Murariu, the event got down to the business at hand – the transfer of critical information to the volunteers in attendance.

At the conclusion of the one-hour session, the volunteers (yes, the term “volunteers” includes the Board members in attendance) were tested in their ability to conclusively demonstrate that learning had been achieved. Exuberant volunteers competed, table against table, in a bustling and very loud game of Jeopardy. Noise-makers, applause, beaming smiles and anguished sighs filled the room. Learning was achieved.

The event concluded with an hour of well-earned socializing. Sample attendee comments follow.

- “I had no idea that we had 2,000 members and were such a big Chapter!”
- "I got a better understanding of what each role does and who is responsible for decision-making, approvals".
- "Great workshop. I think that the program is world-class and should be recognized at Global as a direction of choice for volunteers".
- "I appreciated the overview of the chapter and some of the projects they are working on. I would like to hear a little more about the ongoing initiatives".
- "Please don't reward jeopardy cheaters with points!!! Ha ha. It was good fun."
- "Renee - you and the management team did a fantastic job!"
- "It was a great chance to meet and speak to people I have been dealing with by phone and email."
- "I hope it becomes an annual event. Thank you to all the organizers and speakers."

As of this writing, post-event survey results are in the process of being collected.



Survey Results: 96% of respondents scored the event at 3 out of 5 or better.

Thanks to the co-chairs, the Director of Professional Development Lily Murariu and Director of Membership Jim Gallivan. Special thanks to the primary organizer of the event, Volunteer Champion Renee Cormier, and her spirited team in the Volunteer Management Program.